## Stephen Hoffman

From: Sarah L <smal.linders@gmail.com>
Sent: Sunday, August 29, 2021 8:45 AM

To: Irrchelp

**Subject:** Minimal Level of Direct Care in PA Nursing Homes Comments

CAUTION: \*\*EXTERNAL SENDER\*\* This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

## Good morning.

I just found out that you are reviewing the minimal level of staffing at Pennsylvania nursing homes. My grandfather is in a nursing home in Saint Marys, PA. I also have family who work in that same facility.

There is absolutely not enough staff to properly care for my grandfather, and my family members (who are staff) are run off their feet trying to ensure they see each patient. The faculty is run by an out of state corporation who pays little then whines about not finding staff. Also, they absolutely only staff to the barest minimum standard you set.

I absolutely agree that the number of hours that each patient sees a qualified staff member must increase, but to force industry into that standard, you will also need to mandate staffing and pay increases.

The problem may be that a lot of the nursing homes will close or threaten to close. They will claim they can't pay...but in the end it comes to profit. They can't stand to lose more profit. That would put a significant number of our elderly in danger of losing their care, but the remaining places would be the type of places we would want to have our elderly.

Perhaps the top 20 executives at each corporation who runs a nursing home should be forced to live in their worst facility for a year...bet that would improve care.

Thank you, Sarah

Sarah Linder <a href="mailto:smal.linders@gmail.com">smal.linders@gmail.com</a>